toast

Quick Start Guide

ELO V4

Welcome to the Toast family.

We're so excited you're here! Toast Hardware was developed to withstand the most demanding restaurant conditions –spills, grease, and heat –so your restaurant is always running at full speed. With a restaurant–grade structure, best–in–class processing speeds, intuitive layout and sleek design, Toast Hardware makes it easier for you to run your restaurant, delight guests and generate revenue.

Use this booklet to install your new Toast Hardware. We designed setup to be completed within 30 minutes with intuitive, simple packaging and easy–to–follow instructions. Have questions along the way? Contact Toast Support.
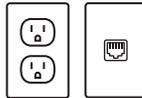
Before Getting Started

✓ Clean your counter, make sure your counter space is cleared and wiped down.

✓ Unplug any existing hardware and remove it from the counter so your counter space is completely clear.

✓ Wipe down the countertop with the alcohol wipe provided in your box.

Starting with a fresh surface makes it easier to install!

Choose Your Bundle

You'll follow the installation instructions for the hardware bundle you purchased.

ELO V4 FOR KITCHEN

Purchased an Elo V4 for Kitchen on–stand?

ELO V4 + TOAST PRINTER

Purchased an Elo V4 for Kitchen with wall mount?

Elo V4 for Kitchen `ON-STAND`

**Follow these instructions if the
Elo V4 for Kitchen will be on-stand**

Before you get started, identify where you want
your Elo V4 for Kitchen to be located. Make sure
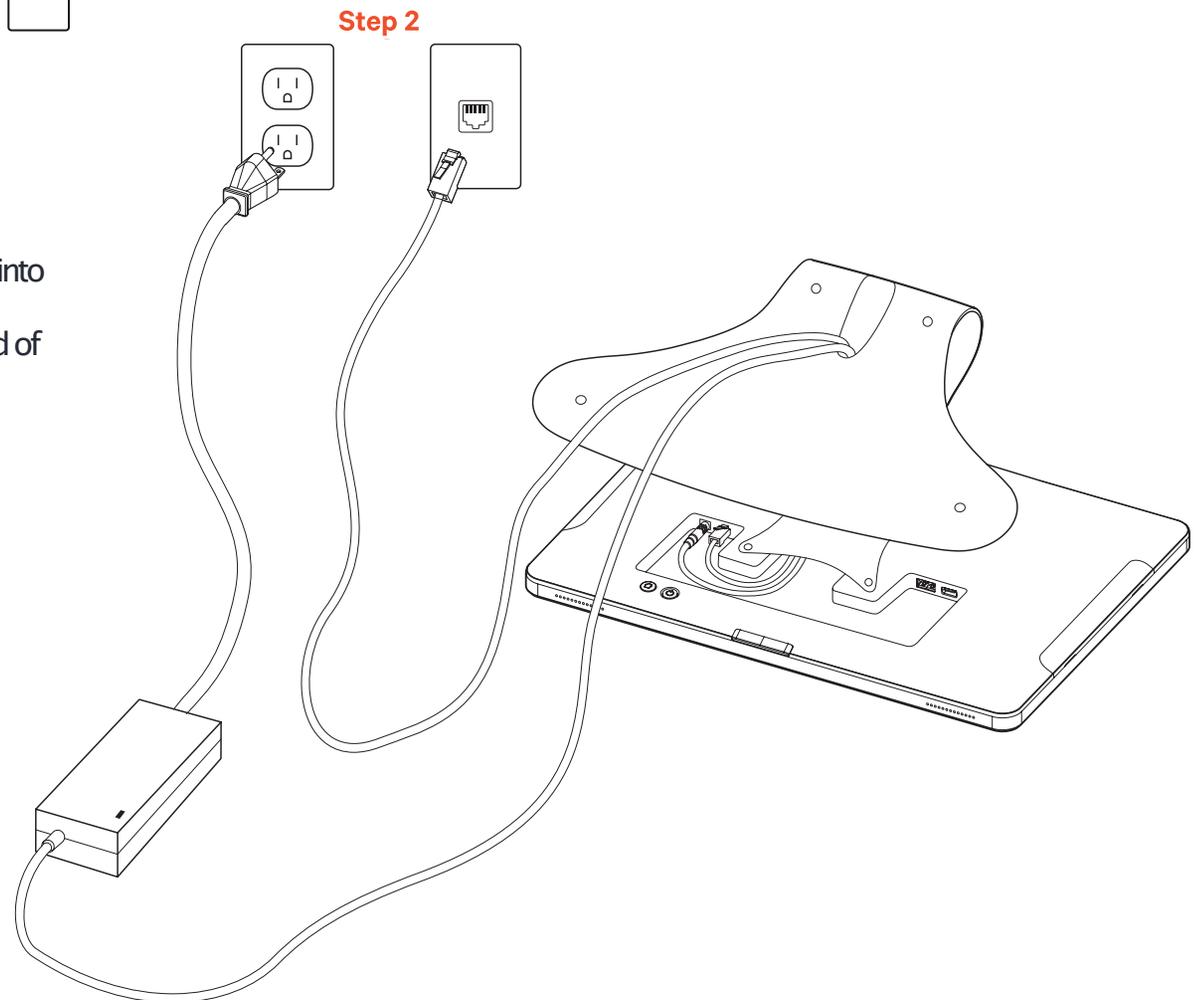there is a power outlet and wall port in reach.

Step 2

1 Unpack your Elo V4 for Kitchen terminal
and place it on your counter.

2 The power and ethernet cords are already plugged into
the back of your terminal. Plug the other end of the
power cord into the power outlet. Plug the other end of
the ethernet cord into the wall port.

**If you are using a wall mount for your
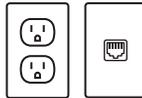Elo V4 for Kitchen, go to the next page.**

NOTE

You can use the included velcro or double-stick
tape to secure your Elo V4 to the counter to help
prevent it from sliding or being knocked over.

Elo V4 for Kitchen MOUNTED

**Follow these instructions if the Elo V4
for Kitchen will be mounted on the wall**

Before you get started, identify where you want
your Elo V4 for Kitchen to be located. Make
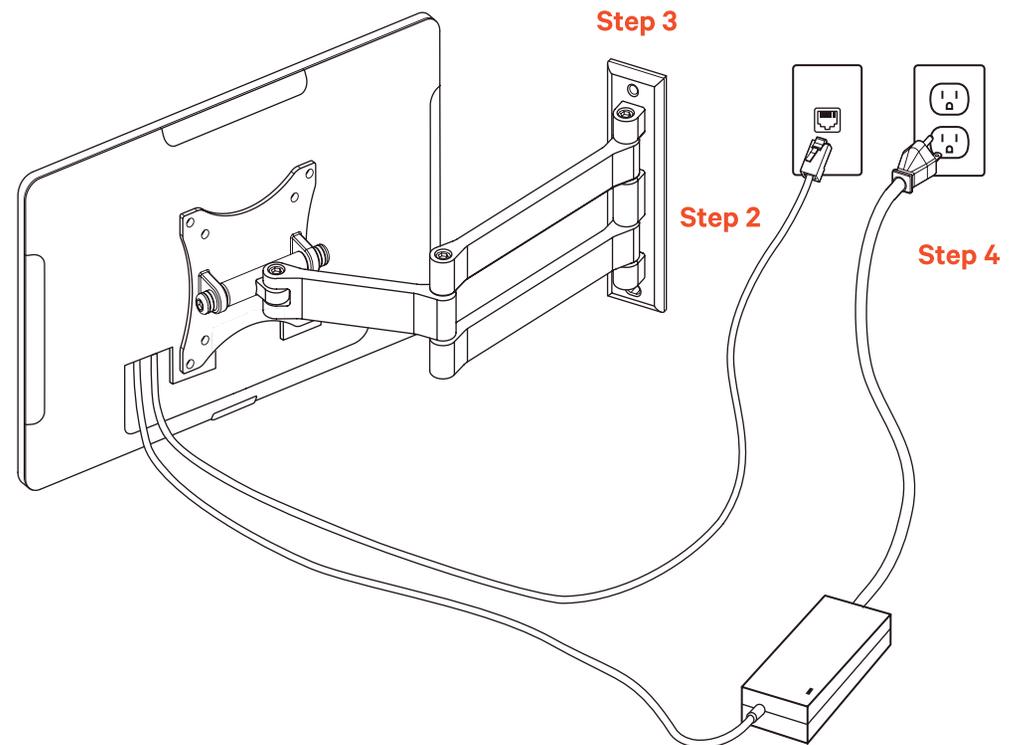sure there is a power outlet and wall port in reach.

1   Unpack your Elo V4 for Kitchen and Wall Mount:

   →   The Elo V4 will have the swing arm for the wall mount
      already attached.

   →   The power cable and ethernet cable will already be plugged
      into your Elo V4 for Kitchen.

2   Plug the other end of the ethernet cable into the wall port.

3   Attach your wall mount to the wall. (See note below.)

     !   Toast does not drill holes. You will need
        to drill your own holes or have holes
        pre-drilled in the desired location.

4   Plug the other end of the power cable into the wall outlet.

Step 3

Step 2

Step 4

3

Need Help With Troubleshooting? Visit Toast Central or contact Toast Customer Care for any issues that may arise.

Check Out Your Resources

Whether you're looking to master Toast or you're just getting started, we've got you covered!

toast Central

Toast Central is your first line of defense for all Toast questions. It is a simple, searchable online portal to find all your resources. Use our knowledge base to get answers to your top questions and learn more about how to use Toast POS.

🌐 Visit central.toasttab.com

toast Classroom

Toast Classroom is your one-stop shop for expert-led training programs. Access free online classes, on-demand training guides, and quizzes to test your Toast knowledge in different subject areas.

🎓 Visit toasttab.com/classroom

toast In-product Help

Toast's In-product Help offerings are located throughout your Toast account and are designed to assist you in the moments you need help the most. Interacting with our Help & Resources Menu will make each page easier to understand and master as you work towards running a more successful restaurant.

toast Customer Care

Our Customer Care team is available 24/7/365 and is trained to either help or route your request to the correct team at Toast.

📞 Call (617) 682-0225

💬 Chat with an agent online on Toast Central

📄 Submit a ticket on Toast Central

User Manual

Specifications: Elo V4

Operating System	Android 1.0
Processor	Rockchip ROK3399
LCD	15.6-inch, 1920 x 1080 resolution
Memory	32GB ROM + 4GB RAM
WIFI	IEEE 802.11a/b/g/n/ac
Bluetooth	Bluetooth 5.0 with BLE
Camera	5MP - 2592*1944, Auto Focus
Speaker	2x 2W RMS Stereo
External Ports	1 x RJ45 LAN port, 1x USB Type A port, 1x USB Type C
	port, 4x Micro-USB port
Power Adapter	Input: AC 100-24OV/1.5A Output: DC 19.0V/3.42A

Precautions

Warning:

• Please insert the AC plug into the AC outlet according to the identifying input on the power adapter.

• It is prohibited to use the device in any places with potential explosive gases.

• Nonprofessionals should not open the power adapter to avoid danger.

• Adapter should be installed near the equipment and be easily accessible.

• The operating temperature of the device is between 0°C to 40°C.

Recommendation:

• Do not use the device near water or in a humid environment.

• Keep liquid from falling on the Elo V4. Do not spray the Elo product directly. Instead, power down the device and use wet wipes, a sprayed cloth or a dampened cloth with the excess moisture squeezed off.

• Avoid highly concentrated alcohol (> 70%), non-diluted bleach or ammonia solutions, as these may cause discoloration.

• Do not use the device in extremely cold or hot environments, e.g. around fire or a lighted cigarette.

• Do not smash, throw, or bend the device.

Important Safety Instructions

• Avoid installing or using during thunder and lightning; lightning strike may occur.

• Cut off the power immediately if there is abnormal smell, overheating, or smoke.

Statement

The company is not responsible for the following behaviors:

• Damage caused by using and maintaining the device without following the User Manual.

• Damage or problems caused by selection of objects of consumables (products which are not the initial ones provided or recognized by the company).

In this case, the company will not undertake any responsibility. No one is entitled to modify

Statement

Discrepancies between the product and the file concerning details may occur due to product updates. The company reserves the right to interpret the file and the right to revise this manual without prior notice.

• Please make sure the temperature for adapter is between 0°C to 40°C.

• Please make sure the temperature for device is between 0°C to 40°C.

Electrical Safety Information

Compliance is required with respect to the voltage, frequency, and current requirements indicated on the manufacturer's label. Connection to a different power source than those specified herein will likely result in improper operation, damage to the equipment or pose a fire hazard if the limitations are not followed.

There are no operator serviceable parts inside this equipment. There are hazardous voltages generated by this equipment which constitute a safety hazard. Service should be provided only by a qualified service technician.

Contact a qualified electrician or the manufacturer if there are questions about the installation prior to connecting the equipment to mains power.

Emissions and Immunity Information

Notice to Users in the United States: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

Notice to Users in Canada: This equipment complies with the Class A limits for radio noise emissions from digital apparatus as established by the Radio Interference Regulations of Industrial Canada.

Notice to Users in the European Union: Use only the provided power cords and interconnecting cabling provided with the equipment. Substitution of provided cords and cabling may compromise electrical safety or CE Mark Certification for emissions or immunity as required by the following standards:

This Information Technology Equipment (ITE) is required to have a CE Mark on the Manufacturer's label which means that the equipment has been tested to the following Directives and Standards: This equipment has been tested to the requirements for the CE Mark as required by EMC Directive 2014/30/ EU as indicated in European Standard EN 55032 Class A and the Low Voltage Directive 2014/35/EU as indicated in European Standard EN 60950-1.

General Information to all Users: This equipment generates, uses and can radiate radio frequency energy. If not installed and used according to this manual the equipment may cause interference with radio and television communications. There is, however, no guarantee that interference will not occur in any particular installation due to site-specific factors.

In order to meet emission and immunity requirements, the user must observe the following:
1. Use only the provided I/O cables to connect this digital device with any computer.
2. To ensure compliance, use only the provided manufacturer's approved line cord.
3. The user is cautioned that changes or modifications to the equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

If this equipment appears to cause interference with radio or television reception, or any other device, verify as an emission source by turning the equipment off and on. If you determine that this equipment is causing the interference, try to correct the interference by using one or more of the following measures:
1. Move the digital device away from the affected receiver.
2. Reposition (turn) the digital device with respect to the affected receiver.
3. Reorient the affected receiver's antenna.
4. Plug the digital device into a different AC outlet so the digital device and the receiver are on different branch circuits.
5. Disconnect and remove any I/O cables that the digital device does not use. (Unterminated I/O cables are a potential source of high RF emission levels.)
6. Plug the digital device into only a grounded outlet receptacle. Do not use AC adapter plugs. (Removing or cutting the line cord ground may increase RF emission levels and may also present a lethal shock hazard to the user.)

If you need additional help, consult your dealer, manufacturer, or an experienced radio or television technician.

Agency Certifications

The following certifications and marks have been issued or declared for this monitor:

• Canada IC

• Europe CE

• United States FCC, UL

Power Specifications

Electrical Ratings

Input   100 - 240VAC, 50/60Hz

Monitor Specifications

Electrical Ratings

Input   ET3201L/4201L: 100 -240Vac 3.6A

                     ET5501L/5501LT/ET5551L: 100 -240Vac 5A

                     ET7001L/ET7001LT: 100 -240Vac 5A

Operating Conditions

Temperature   0°C - 40°C Portrait and Landscape

                     0 - 35°C Table Top Mode

                     0 - 35°C with OPS module

Humidity   20% to 80% (non-condensing)

Altitude   0 to 3,048m

Storage Conditions

Temperature   -20°C - 50°C

Humidity   10% to 95% (non-condensing)

Altitude   0 to 3658m (operating)

                     0 to 12,192m (non-operating)